

# CHARLES E. BESS, JR.

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| Github: <https://github.com/cbessjr> | Portfolio: [https://cbessjr.github.io/cbessjr\\_portfolio/](https://cbessjr.github.io/cbessjr_portfolio/)

## SUMMARY

Full Stack Web Developer with a demonstrated history in Information Technology as a Senior Operations Analyst. Full Stack Web Developer certified from the University of Arizona Full Stack Web Development Boot Camp in April 2019. Strong skills in business process improvement, communications, problem solving, project management, organization, and training.

## TECHNICAL SKILLS

**Applications:** Visual Studio Code, MySQL Workbench, Robo3T, Heroku, Postman, Github

**Database:** MySQL, MongoDB

**Frameworks:** Express.js, React.js

**Languages:** Javascript, HTML, CSS

**Libraries:** Bootstrap

**Technologies:** Git, Bash, Node.js,

## RELEVANT EXPERIENCE

**Senior Operations Analyst**

2005 – 2019

**Gannett Co., Inc. / USA TODAY**

Phoenix, AZ

Manage, monitor, and troubleshoot company-wide operations for customers concerning data retention, platform/software updates, batch processing/scheduling, process documentation, and training. Extensive skills in communication, problem solving, organization, and management.

*Key Accomplishments:*

- HelpSystems: Robot Scheduler training (completed), Batch Processing Automation for USA TODAY, System Center Configuration Manager implementation

## PROJECTS

**TrafficMon | <https://www.trafficmon.org>**

- **Summary:** Full stack web application for reporting traffic incidents and conditions.
- **Responsibilities:** Project manager, CSS, React.js (component builds)
- **Tools used:** Node, Express, Node.js, MySQL, Passport
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**Burger | <https://github.com/cbessjr/Burger>**

- **Summary:** A node restaurant application that allows users to input burgers they would like to eat.
- **Tools used:** Express, Handlebars, Javascript, Node.js

**Random Crystal Collector | <https://cbessjr.github.io/Random-Crystal-Collector>**

- **Summary:** A random crystal generator that allows users to guess a random generated number.
- **Tools used:** CSS, HTML, Javascript, JQuery,

## **EDUCATION**

**Bootcamp Certificate:** University of Arizona, Gilbert, AZ

- **Credential ID:** AZCREDS-17598285
- **Certificate:** <https://arizona.credly.com/member-badges/17598285>

**Bachelor of Science in Information Technology/Information Systems Security**

University Of Phoenix, Phoenix, AZ

2007 - 2010

**Associate in Arts of Information Technology/Networking**

University Of Phoenix, Phoenix, AZ

2007 - 2010

## **REFERENCES**

Available on request